



2098 West Main Street, Building 3
 Stroudsburg, PA 18360-9526
 USA

www.megaphase.com
 email: sales@megaphase.com

Phone: 570-424-8400
 Fax: 570-424-6031

RETURN MATERIAL AUTHORIZATION

Your Name, Title, Company and Address		MegaPhase RMA#
Your Email	Your Phone Number	Return Ship Date(mm/dd/yy)
Original PO Number	Original PO Date(mm/dd/yy)	Debit Memo? (Please Attach)
		<input type="checkbox"/> Yes <input type="checkbox"/> No

MegaPhase Part#	QTY	DESCRIPTION

Discrepancy - choose all that apply (please provide supporting data whenever available)

- | | |
|--|--|
| <input type="checkbox"/> Cable visibly broken or damaged | <input type="checkbox"/> Connector visibly broken or damaged |
| <input type="checkbox"/> Intermittent electrical failure | <input type="checkbox"/> Mode below specified frequency |
| <input type="checkbox"/> Out of spec – VSWR | <input type="checkbox"/> Out of spec - Loss |
| <input type="checkbox"/> Other _____ | |

When did the failure occur?

- | | | |
|---|---|--|
| <input type="checkbox"/> Receiving Inspection | <input type="checkbox"/> During Use in Production | <input type="checkbox"/> During Use in Lab |
| <input type="checkbox"/> Other _____ | | |

Customer Notes/Additional Information:

Corrective Action Requested:

- | | |
|--|--|
| <input type="checkbox"/> Evaluate to determine replacement or repair options | <input type="checkbox"/> Provide a Quote for replacement |
| <input type="checkbox"/> Repair/Replace under warranty | <input type="checkbox"/> Other _____ |

Will Return to MegaPhase via:

- FedEx UPS Other _____

PLEASE ATTACH ANY SUPPORTING TEST DATA.



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The MegaPhase 48 Hour Return Evaluation

The MegaPhase Team takes great pride in its ability to provide you with service after the sale. Preventing problems by making sure you have an appropriate product for your application is the best course of action. However in the event you have a problem for any reason we make it simple for you to return your products:

1. **Contact Us.** Email us at RMA@megaphase.com or call us toll-free at 877-MegaPhase (877-634-2742 or 570-424-8400) during normal business hours (9:00 - 5:30 eastern time, -5 GMT). We'll help you trouble-shoot the possible problems over the telephone, and/or provide an RMA number for return. You may also contact our local representative or distributor.

2. **Return the Products.** Return the products to us with your completed RMA form and any supporting test data as follows:

MegaPhase LLC
Attention: RMA xxxxxx
2098 West Main Street Building 3
Stroudsburg, PA 18360-9526 USA
Phone: (570) 424-8400

You may also contact your local sales rep to have the products picked up.

3. **48-Hour Evaluation & Report.** Once the products are received at MegaPhase, we will evaluate them according to our standard test procedures and provide a written report and recommendation to you within 48 hours.

4. **Repair or Replace.** If the products that failed are covered under warranty, our production group will repair or replace the products on "priority status" free of charge. If the products are not covered under warranty, we will quote you a repair or replacement using our standard lead-time.